

Services

TERMINAL ACCESS

All Terminals can be accessed from the Garage Complex and roadways. Wheelchair access to Terminal 1 is on level 2 (Yellow Elevator Zone) on the northeast end of the Garage Complex. Access to Terminals 2, 3, & 4 is on level 1 and 4 on the west end of the Garage Complex.

RESTROOMS

Wheelchair-accessible stalls are provided at all public restrooms located in the ticket lobbies, concourses and baggage claim areas. In addition, Terminal 1, our newest terminal, has six family rooms for those individuals who need privacy. Each Family Room is located between the men's and women's restrooms. An additional Family Room is located in Terminal 4 upper level pre-security. Additional family rooms are being constructed in the other terminals.

TELEPHONES

Telephones are located in the ticket lobbies, concourses and baggage claim levels. Amplified phones are available at each location. TTY phones for passengers with hearing and speech impairments are available in each Terminal building. A TTY phone is also available in our Garage Complex; the location is indicated on the directories at each elevator.

Courtesy phone boards with TTY phones are located in the baggage claim area of all Terminals. These phone boards will connect the users with many of our local car rental companies and various hotels.

FLORIDA TTY/VOICE RELAY SERVICE

711 or 1-800-955-8770 (V), 1-800-955-8771 (TTY)

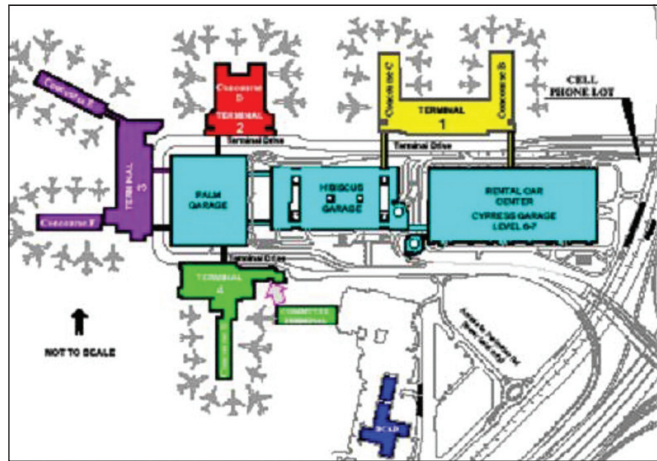
AIRLINE INFORMATION

Contact your airline for flight information and wheelchair service.

PET RELIEF AREAS

Pet Relief Areas are located outside, near each Terminal outside baggage claim areas.

Fort Lauderdale Hollywood International Airport TERMINAL COMPLEX



TERMINAL 1	TERMINAL 2
Concourse D FRONTIER SOUTHWEST Concourse C ALLEGiant CONTINENTAL CONTINENTAL CON- NECTION	Concourse D AIR CANADA DELTA NORTHWEST
TERMINAL 3	TERMINAL 4
Concourse E AIRTRAN BAHAMASAIR US AIRWAYS Concourse F AMERICAN JETBLUE WESTJET	Concourse H AIR JAMAICA AIR TRANSAT AVIANCA CARIBBEAN SPIRIT (INTERNATIONAL ARRIVALS)
COMMUTER TERMINAL	NOTE
AIR SUNSHINE BIMINI AIR LYNX AIR YELLOW AIR TAXI	AMERICAN AIRLINES INTERNATIONAL ARRIVALS IN TERMINAL 4. JETBLUE INTERNATIONAL ARRIVALS IN TERMINAL 4.

This public document was promulgated at a cost \$258.00 or \$0.516 per copy, to provide information about services available for travelers with disabilities.



Fort Lauderdale-Hollywood International Airport



TRAVELERS WITH DISABILITIES

**BROWARD COUNTY
AVIATION DEPARTMENT**

954-359-1200 / TTY 954-359-1298

For more information concerning accessible services:

Please call 954-359-1030

A Service of Broward County Board of County Commissioners

www.FLL.net

Parking

GARAGE COMPLEX

With direct access to all terminals, our multi-level Garage Complex includes the Palm, Hibiscus and Cypress Garages. Push button assistance call boxes are located throughout parking garages and the Airport Economy Parking.

HOURLY PARKING

\$1.00 / 20 minutes with a daily maximum rate of \$36.00.

DAILY PARKING

\$1.00 / 20 minutes with a daily maximum rate of \$15.00.

VALET/PREMIER PARKING

Rates are \$8.00 first 0-2 hours; \$4.00 each additional hour; maximum \$21.00 daily. Follow signs to Daily Parking and look for signs for Valet/Premier Parking.

AIRPORT ECONOMY PARKING

Rates are \$1.50 first 0-2 hours; \$.50 each additional hour with a daily maximum rate of \$7.50. Follow signs for remote parking or exit I-95 at Griffin Road. Go west on Griffin to Anglers Avenue, then north to 42nd Street.

From the lot, there are free air conditioned wheelchair-accessible shuttles available to take passengers to the terminals every 15 minutes. Shuttles pick up and drop off at each terminal's lower level and at the crosswalk.

The shuttles operate 24 hours daily and lot is fenced, lighted and patrolled by security.

There is a Cell Phone Waiting Area upon entering airport on Perimeter Road.



NOTE Within two miles of the airport, tune your radio to 1670 AM for the latest information on airport parking or call 954-359-0200.

ADA Parking Access Features

Fort Lauderdale-Hollywood International Airport has an innovative feature installed for persons with upper-body mobility limitations.

An ADA Parking Access Feature has been installed at all parking facility entrances, which allows patrons to access the parking lot without pulling a ticket. Vehicle information is recorded via speaker phone and remote camera. Parking charges are calculated upon exiting the parking lot.

Designated disabled parking spaces are conveniently located in all parking facilities. The trams operate continuously on level 1 in both Palm and Hibiscus Garages.

Be cautious of height restrictions upon entering the Garage Complex. High-top van parking is available on level 1 of the Hibiscus Parking Garage.

All shuttles/trams are wheelchair accessible.

The Loop Shuttle connects all terminals and operates from 8 a.m. to 7 p.m. The Garage Tram connects all garages and operates every 15 minutes, 24 hours a day, seven days a week.



COURTESY PARKING: Persons operating vehicles that display a Florida Toll Exemption permit, or that are equipped with specialized equipment for utilization by a person who has a disability, such as foot or hand controls, lifts or ramps, will be provided with courtesy parking, subject to Aviation Department verification procedures.



Ground Transportation

TAXI/YELLOW CAB

Taxicabs provide transportation for passengers with folding wheelchairs at no surcharge. Wheelchair-accessible vans are also available at no extra charge. For further information call Yellow Cab dispatch at 954-565-5400.

TRI-COUNTY AIRPORT EXPRESS GO AIRPORT SHUTTLE

Provides wheelchair-lift equipped vans at no extra charge. Advance notice is recommended, call 954-561-8888 or 954-565-2800.

ON-SITE CAR RENTAL

With advance notice (24-48 hours), the following companies provide rental cars equipped with hand controls:

Alamo:	800-651-1223
Avis:	800-831-2847
Budget:	800-527-0700
Dollar:	800-800-4000
Enterprise:	800-325-8007
Hertz:	800-654-3131
National:	888-273-5262
Payless:	800-729-5377
Thrifty:	800-847-4389



MASS TRANSIT

Tri-Rail and Broward County Transit (BCT) bus stops are located at Terminals 1, 2, 3 & 4 on the lower level. Tri-Rail feeder and BCT Mass Transit both operate daily schedules. Call for more information:

BCT RIDER INFO LINE

954-357-8400 (V) or 954-357-8302 (TTY)

Tri-Rail INFORMATION

1-800-TRI-RAIL (1-800-874-7245)

Information/Rates accurate as of 9/09.