

Veterans Services Section



**Priscilla & Aaron
Wagner**



Luis Beltran



Gerrard W. Holmes

HUMAN SERVICES DEPARTMENT

Elderly and Veterans Services Division





**Army National Guard Specialists
Priscilla Wagner and Aaron
Wagner, daughter and son-in-
law of Roxi Maina, Traffic
Engineering Division.**



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**Army Specialist Luis Beltran,
the son of Madeline Ayala,
Finance and Administrative
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**E-3 Gerrard Holmes,
Jr., U.S. Navy, son of
Thelma Holmes Hunt
with the Parks and
Recreation Division**

Yesterday's Veterans



Today's Veterans



Why Are We Here? What Do We Do?



An American flag is visible on the left side of the slide, partially cut off by the edge. The flag shows the stars and stripes in white, red, and blue.

Types of Claims Filed

- **Service Connected Compensation**
- **Non-Service Connected Pension**
- **Widows'/Widowers' Pension**
- **Aid and Attendance**
- **Burial**
- **Education**
- **Veteran Directed Home and Community-Based Services**

An American flag is visible on the left side of the slide, showing the stars and stripes. The background of the slide is a solid dark blue color.

Important Facts

- **126,251 Veterans in Broward County**
- **700 individuals assisted each month**
- **1,300 claims filed each year**
- **\$4.1 million in approved claims for 2010**
- **4.66 customer satisfaction rating**

A close-up, low-angle shot of the American flag, showing the stars and stripes against a clear blue sky. The flag is positioned on the left side of the frame, with the top-left corner being the most prominent part.

About Veterans Services

- **Since 1945**
- **Services are free**
- **Serve all ages**
- **Veterans serving Veterans**
- **Trained and certified**

Vietnam War Veteran Success Story

John O, Vietnam War Veteran

- Unable to work due to worsening conditions.
- Our VSO assisted him in obtaining 100% permanent disability benefits, 100% property tax exemption, medical care and insurance, and educational benefits for him, his wife and two children.



VSO Floyd White

World War II Veteran Success Story

87-year old, World War II Veteran

- VA requested repayment of \$76,997 because of inaccurate information in his original application documents.
- Our VSO facilitated a full waiver of the repayment.



VSO Jonnett Simms

Vietnam War Veteran Success Story

Albert , 64-year old Vietnam War
Veteran

- Facing homelessness because VA requested repayment of \$9,472 in alleged overpayments and began garnishing 35% of his monthly benefits.
- Our VSO facilitated a waiver of the repayment, restored Albert's monthly VA benefit *and* obtained an increase to that benefit.



VSO Fitzroy Grizzle

World War II Veteran Success Story

**Mr. J, 100-year old World War II
Veteran**

- **Unable to pay for 24-hour care; facing nursing home placement.**
- **Our VSO facilitated full benefits, including an \$18,000 retroactive payment, within 40 days of application.**
- **Mr. J was able to stay in his own home.**



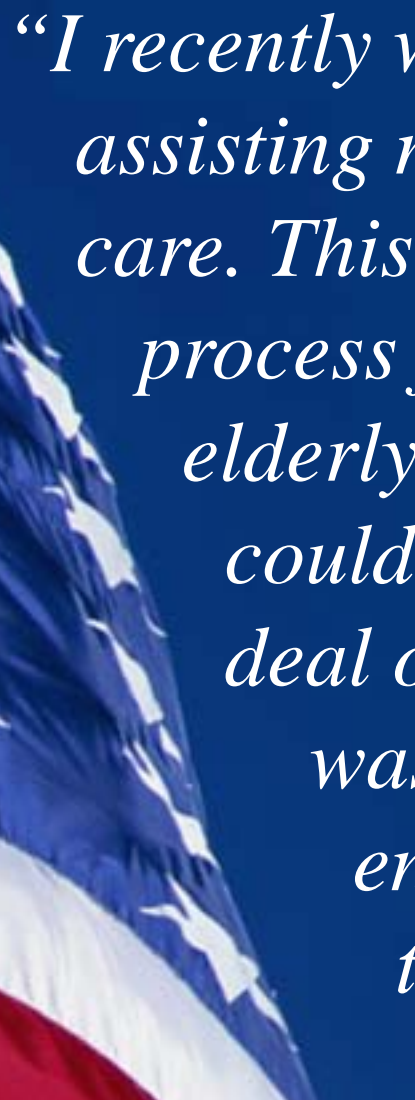
VSO Ivy Martin

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Success Stories

“I don’t have to worry about a place to live anymore. Frankly, I did not know what to expect when I came here. I am really thankful for this service. I certainly did not know that you guys were this good.”

...Mr. J.

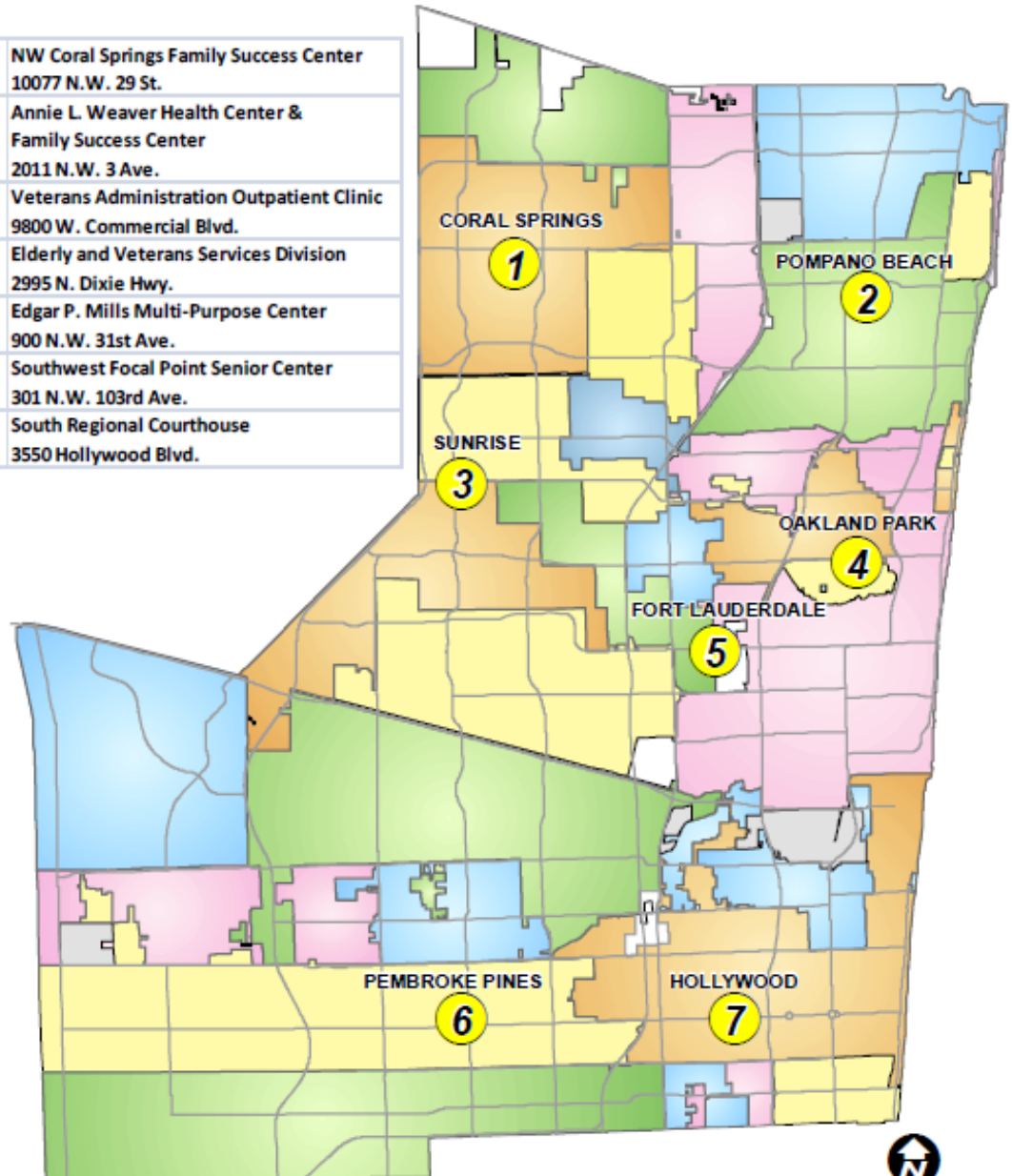
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“I recently worked with Veterans Services assisting my grandfather with home health care. This is often a lengthy, intimidating process for veterans and their families...an elderly veteran with no one to guide them could quickly find themselves in a great deal of trouble. What impressed me most was the officer’s compassion, encouragement and determination to see that my grandfather’s needs were met.”

.....Danielle D.

Veterans Services Locations

- | | |
|---|--|
| 1 | NW Coral Springs Family Success Center
10077 N.W. 29 St. |
| 2 | Annie L. Weaver Health Center &
Family Success Center
2011 N.W. 3 Ave. |
| 3 | Veterans Administration Outpatient Clinic
9800 W. Commercial Blvd. |
| 4 | Elderly and Veterans Services Division
2995 N. Dixie Hwy. |
| 5 | Edgar P. Mills Multi-Purpose Center
900 N.W. 31st Ave. |
| 6 | Southwest Focal Point Senior Center
301 N.W. 103rd Ave. |
| 7 | South Regional Courthouse
3550 Hollywood Blvd. |





For inquiries and assistance,
please call:

Customer Relations Unit

954-357-6622

